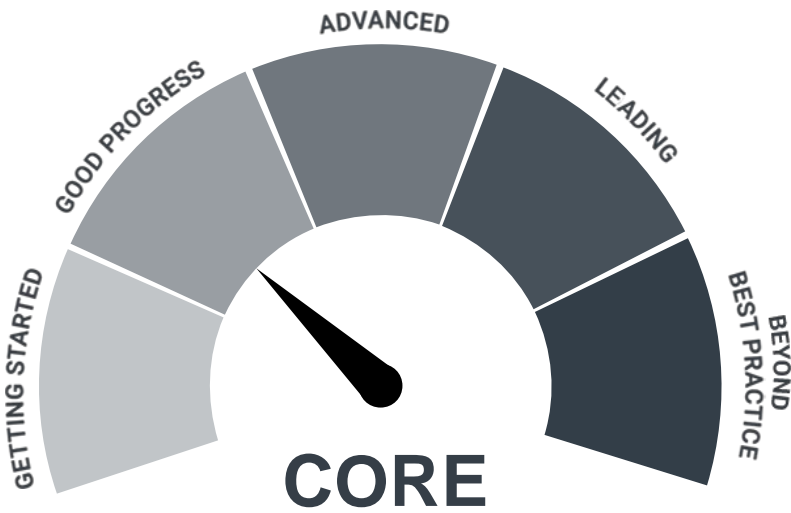
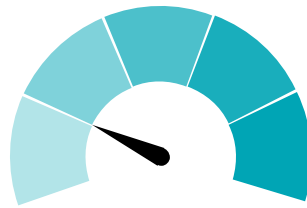


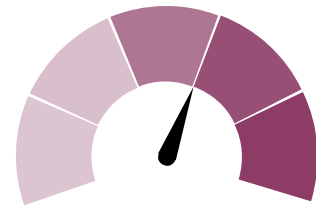
### DASHBOARD



LEADERSHIP



OUTCOMES



OPERATIONS

### SUMMARY

For the 2020 APCO Annual Report, *ResMed Limited* has achieved Level 2 (Good Progress) for the core criteria. All seven core criteria were answered and four out of six recommended criteria were answered.

### INDICATORS

This Annual Report shows the organisation's performance against the APCO Packaging Sustainability Framework.

**CORE:** All core criteria.

**RECOMMENDED:** All answered recommended criteria.

**TOTAL:** Sum of all core and answered recommended criteria.

**LEADERSHIP:** All criteria that defines leadership on packaging sustainability.

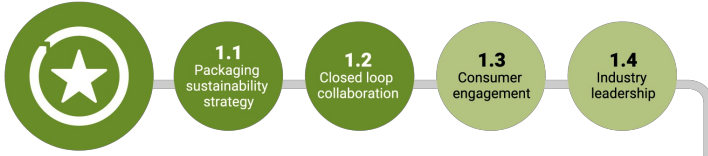
**OUTCOMES:** All criteria that lead to direct improvement in packaging sustainability.

**OPERATIONS:** All criteria related to business operations for improving packaging sustainability.

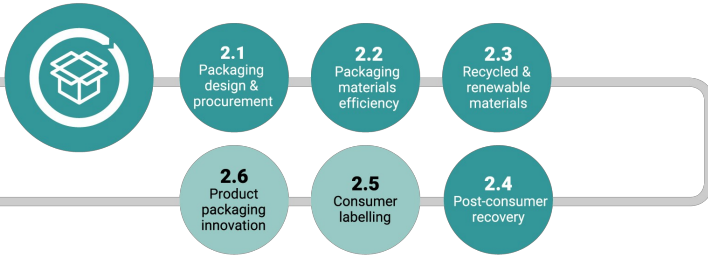
### REPORTING FRAMEWORK

#### OVERVIEW

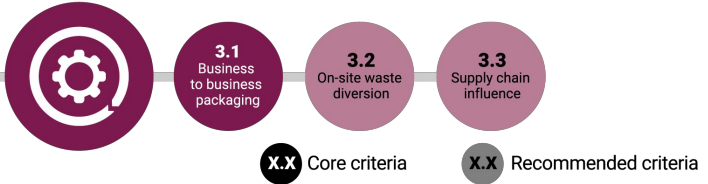
##### 1. LEADERSHIP



##### 2. OUTCOMES



##### 3. OPERATIONS



**X.X** Core criteria

**X.X** Recommended criteria

#### LEVEL DESCRIPTION

##### LEVEL 0

##### NOT YET STARTED

The organisation does not have a plan and has not started investigating options for action under the relevant criteria.

##### LEVEL 1

##### GETTING STARTED

The organisation is developing a plan or is investigating options for action under that criteria (e.g. agreeing on goals and targets).

##### LEVEL 2

##### GOOD PROGRESS

There are documented procedures in place (e.g. to implement the Sustainable Packaging Guidelines) or some progress has been achieved, data tracking shows up to 20% of products have achieved the desired outcome.

##### LEVEL 3

##### ADVANCED

The organisation has specific, measurable targets in place, or data tracking shows that >20% of products have achieved the desired outcome.

##### LEVEL 4

##### LEADING

The organisation has more rigorous procedures in place, or an ambitious target has been met e.g. >50% of products have achieved the desired outcome.

##### LEVEL 5

##### BEYOND BEST PRACTICE

The organisation has more rigorous procedures in place, or an ambitious target has been met e.g. 100% of products have achieved the desired outcome.

### ABOUT THE APCO FRAMEWORK

The APCO Packaging Sustainability Framework (the Framework) aims to provide a consistent and transparent framework for assessing and tracking packaging sustainability across organisations. The Framework consists of thirteen independent criteria that belong to three separate categories. These categories are (i) Leadership, (ii) Packaging Outcomes and (iii) Operations. The diagram above shows the different criteria included within each of these three categories.

There are two types of criteria within the Framework:

- **Core criteria** are mandatory and must be answered by all Members when completing the Annual Reporting Tool.
- **Recommended criteria** are not mandatory, but Members are encouraged to complete as many recommended criteria as possible.

Each criteria is divided into five levels of performance ranging from 'getting started' to 'beyond best practice'. The diagram above illustrates the key differences between performance levels. Please see [www.packagingcovenant.org.au](http://www.packagingcovenant.org.au) for more information.

### ABOUT APCO

APCO is a co-regulatory, not for profit organisation that partners with government and industry to reduce the harmful impact of packaging on the Australian environment. APCO promotes sustainable design and recycling initiatives, waste to landfill reduction activities and circular economy projects. APCO Annual Reports are a key Membership obligation, providing Member organisations with a transparent method to track their packaging sustainability performance. Annual reporting also supplies APCO with valuable data and information to identify industry trends and advancements.

### FREE FORM QUESTIONS

Describe initiatives, processes or practices that you have implemented during your chosen reporting period that have improved packaging sustainability.

Below are some initiatives that have been implemented:

Reduction in the size of bag: ResMed has reduced the size of bags for 15% of spare parts, which reduced the use of plastic packaging for those spare parts by 66%, and increased the number of components that can ship in each carton.

Soft Plastics Program: Soft plastic and cardboard collection stations have been setup for recovery of soft plastic and cardboards within our manufacturing and warehouse processes, which are then collected by service providers to process these materials.

Improved supplier packaging: Redesigned the SD card envelopes to a new shoe box design and single wrap outside the boxes instead of inside each individual boxes, which reduced packaging materials from 25 pieces to 14 pieces per shipper, less usage of cardboard and plastic.

Sustainability Project Team: a sustainability project team within the product development functions has been formed to enable increased focus on the sustainable development of new products and associated packaging.

### CASE STUDIES

#### Case Study

Reduction in the size of bag: ResMed has reduced the size of bags for 15% of spare parts, which reduced the use of plastic packaging for those spare parts by 66%, and increased the number of components that can ship in each carton.

#### Case Study

Recycled content in materials used for packaging: Partnered with packaging suppliers who are leaders in sustainability within their sectors, with preference towards recycled content in materials used for packaging. During our reporting period the materials used in transport/distribution packaging contained 71% recycled content.

#### Case Study

Improved supplier packaging: ResMed improved supplier packaging for SD Card Envelopes by change to a new shoe box design and single plastic wrap outside the boxes instead of inside each individual box. This resulted in the reduction of packaging materials per shipper, reduction in usage of cardboard and plastic.

## COMMITMENTS

The Action Plan detailed below, is a public commitment to advancing packaging sustainability outcomes as a Member of APCO. Members are encouraged to have a comprehensive internal plan with the steps they will take to fulfill their commitments.

### Criteria 1.1 PACKAGING SUSTAINABILITY STRATEGY (core)

#### 2. Good progress

**Your organisation is committed to:** Integrating your packaging sustainability strategy into business policies and processes.

### Criteria 1.2 CLOSED-LOOP COLLABORATION (core)

#### 5. Beyond best practice

**Your organisation is committed to:** Introducing a documented process to continually identify new opportunities for collaboration or to improve existing initiatives.

### Criteria 1.3 CONSUMER ENGAGEMENT (recommended)

#### 2. Good progress

**Your organisation is committed to engaging consumers about packaging sustainability by:** (1) Including packaging information on your website or other publications. (2) Designing packaging to reduce the impacts of consumption.

### Criteria 1.4 INDUSTRY LEADERSHIP (recommended)

#### 1. Getting started

**Your organisation is committed to:** (1) Being involved in a program or initiative to improve packaging sustainability through collaboration and leadership.

### Criteria 2.1 PACKAGING DESIGN & PROCUREMENT (core)

#### 1. Getting started

**Your organisation is committed to:** Preparing a procedure that requires the use of the Sustainable Packaging Guidelines (SPG) or equivalent to evaluate packaging during design or procurement.

### COMMITMENTS

#### Criteria 2.2 PACKAGING MATERIALS EFFICIENCY (core)

##### 2. Good progress

**Your organisation is committed to:** Reducing packaging weight or optimising packaging material efficiency in up to 20% of products.

#### Criteria 2.3 RECYCLED & RENEWABLE MATERIALS (core)

##### 1. Getting started

**Your organisation is committed to:** Investigating opportunities to increase the use of recycled and/or renewable materials in packaging.

#### Criteria 2.4 POST-CONSUMER RECOVERY (core)

##### 1. Getting started

**Your organisation is committed to:** Investigating opportunities to improve recoverability in packaging.

#### Criteria 2.5 CONSUMER LABELLING (recommended)

##### 1. Getting started

**Your organisation is committed to:** Investigating opportunities to improve on-pack labelling for disposal or recovery.

#### Criteria 2.6 PRODUCT-PACKAGING INNOVATION (recommended)

##### 1. Getting started

**Your organisation is committed to:** Investigating opportunities to change the design or delivery of at least one product to improve packaging sustainability.

#### Criteria 3.1 BUSINESS-TO-BUSINESS PACKAGING (core)

##### 1. Getting started

**Your organisation is committed to:** Developing a plan or investigating opportunities to reduce the amount of single-use business-to-business (B2B) packaging used internally or sent to customers.

### COMMITMENTS

#### Criteria 3.2 ON-SITE WASTE DIVERSION (recommended)

##### 4. Leading

**Your organisation is committed to:** Investigating opportunities to divert more than 50% of solid waste generated at facilities (factories, warehouses, offices, retail stores etc.) from landfill.

#### Criteria 3.3 SUPPLY CHAIN INFLUENCE (recommended)

##### 4. Leading

**Your organisation is committed to engaging its supply chain about packaging sustainability by:** (1) Communicating goals and guidelines. (2) Providing support to suppliers to improve their understanding of goals and strategies. (3) Collaborating with key suppliers to share knowledge. (4) Having processes to evaluate risks and opportunities for influence.

### SIGN OFF

Andrew Price

President of Operations

Tuesday, 30 June 2020

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Suite 1102, Level 11, 55 Clarence Street, Sydney, NSW, 2000 ☎ (02) 8381 3700 ✉ [apco@packagingcovenant.org.au](mailto:apco@packagingcovenant.org.au)